



TERMS & CONDITIONS

DEPOSIT, BALANCE DUE, CANCELLATION

- A deposit of \$750 per person is due within 5 days of booking.
- Deposit is non-refundable once paid (travel insurance is strongly recommended to protect against unforeseen circumstances that may require you to unexpectedly cancel your journey)
- Second instalment of \$1,000 is due by 20th November 2020
- Balance is due by 9th March 2021
- Price is based on the current rate of exchange with the EUR. Should the rate of exchange drop by more than .2 cents to the dollar, we will review pricing and any increase will need to be borne by the passengers.

THE RATE DOES NOT INCLUDE:

- Porterage
- Tips
- Accommodation tax (see below)
- Anything not mentioned in the itinerary
- International airfares from Australia or NZ to Greece/Europe.
Touchdown Tours is happy to assist with quotes at the time of booking.

IMPORTANT NOTE

A new accommodation tax now applies to all hotels in Greece since January 2018. This is payable upon the guests arrival. The tax amounts to 0, 50 cents – 4 Euros per room per night, depending on the hotel's category. I will get clarification on precisely how much the charge is for 3* hotels, and how much for 4* hotels.

Cancellation & Late Payment Fees

- Per person deposit is non-refundable at any time.
- After 2nd instalment, cancellation penalty is \$550 per person in addition to non-refundable deposit
- After Balance Due but before 15 days prior to departure, cancellation penalty is a further \$220 per person in addition to non-refundable deposit & 2nd instalment cancellation penalty.
- Between 14 – 0 days prior to departure, cancellation penalty is 100%
- We take the day on which you advise us of cancellation in writing as the day of cancellation.
- Cancellation penalties mentioned above are in addition to charges incurred as fees or penalties by airlines, accommodation and other service providers.
- Late payment fees of \$7.00 per day will be applied and are non-refundable in the case of cancellation, and not negotiable.

FORCE MAJEURE

In the case of *Force Majeure* (i.e. Acts of God, war, civil unrest, pandemic and the like) Touchdown Tours will work with suppliers (such as airlines, hoteliers, tour operators and so on) to negotiate the best possible outcome for you. By law, we are within our legal rights to reasonably charge for our services rendered prior to the cancellation due to *Force Majeure* and we will exercise that right.

Touchdown Tours is the tour organizer, but not the tour operator. Touchdown Tours act as an agent for hotels, tour operators, coach transportation companies, cruise operators, guides and other suppliers. As such, we adhere to the rules and regulations of all suppliers and it is their rules and regulations that will apply in the case of cancellation, amendment to

travel plans, *Force Majeure* or any other issues that may arise. This means you, the client, are under the Terms and Conditions specified by airlines, hoteliers and tour operators, as well as those of Touchdown Tours not just during *Force Majeure*, but at all times.